

PRIVACY NOTICE - Country Specific Provisions
Roche Diabetes Care Digital Solutions And Services

Effective Date: June 1, 2025

11. COUNTRY SPECIFIC PROVISIONS

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11.1 Argentina

If you reside in Argentina, the legal basis for the content of the Privacy Notice and your personal data rights are governed by the Personal Data Protection Law No. 25.326 and related regulation.

The NATIONAL DIRECTION OF PERSONAL DATA PROTECTION (DNPDP), under the Public Information Agency Access, enforcement authority of Law No. 25.326, has the authority to respond to inquiries, complaints or claims that are filed in relation to any question regarding the protection of personal data. Address: Av. Pte. Gral. Julio A. Roca 710, 2nd Floor, Autonomous City of Buenos Aires, Argentina; telephone: (011) 2821-0047 int. 8846; e-mail: datospersonales@aaip.gob.ar.

11.2 Australia

If you reside in Australia, your rights and Personal Data will be handled in accordance with the Privacy Act 1988 (Cth). The following additional sections will apply, complement or prevail over any conflicting provisions in the Privacy Notice.

DISCLOSURE OF PERSONAL INFORMATION OVERSEAS

Information collected from or about you may be transferred to, stored and processed in Australia or any other country in which Roche or its affiliates worldwide, or its or their subcontractors or agents maintain facilities, including in the United States and countries within the European Union such as Germany.

Your Personal Data may be aggregated with data from other Roche sources and stored or processed on computers or web-based database systems located outside Australia where privacy laws may differ from ours, in jurisdictions including Germany, France and the United States.

Your Personal Data may be stored, maintained and processed on computers or web-based database systems at Roche which may be accessed by and shared with any affiliate within the global Roche Group (Roche Affiliates), third-parties working with Roche affiliates and/or regulatory authorities or as required by law.

Roche will ensure that if information is transferred outside of Australia, we have put in place appropriate safeguards (such as contractual commitments) in accordance with applicable legal requirements to ensure that your personal information is adequately protected in these jurisdictions.

YOUR CHOICE

You may decide not to provide your Personal Data to Roche. If you choose not to provide your Personal Data, or provide incomplete or misleading information, Roche may not be able to provide you with access to Roche's diabetes care products, solutions or services.

CONTACT

We are committed to constantly improving our procedures so that your Personal Data is treated appropriately. Refer to the [Roche Privacy Policy in Australia](#) for important information about how Roche collects, uses and discloses your Personal Data, how you can access or seek correction of your Personal Data, how you can complain about a breach of the Privacy Act 1988 (Cth), and how Roche will deal with such a complaint.

If you have any questions or would like to know more about our privacy practices, please contact Roche by one of the following means:

Mail : Attn: Privacy Officer, Roche Diabetes Care Australia Pty Ltd, PO Box 6266, North Ryde NSW 2113

Email : australia.dc_privacy-request@roche.com

11.3 Belgium

When you use the Digital Solutions in Belgium then the following terms apply to you, which are incorporated in and constitute part of the Privacy Notice.

Your personal data as described in this Privacy Notice shall be processed in accordance with the provisions of the Act of 30 July 2018 on the Protection of Natural Persons with Regard to the Processing of Personal Data (the GDPR Implementation Act) and the General Data Protection Regulation (2016/679/EU) "GDPR". For more information about your privacy rights or if you are not able to resolve a problem directly with Roche and wish to make a complaint, you may contact the Belgian Data Protection Authority on contact@apd-gba.be, which is responsible for making sure that privacy law is followed in Belgium.

11.4 Brazil

If you reside in Brazil, your rights and data will be governed under Lei Geral de Proteção de Dados do Brasil (LGPD).

Roche will process your personal data in compliance with the principles of purpose, adequacy, necessity, free access, data quality, transparency, security, prevention, non-discrimination, and accountability. You have, among others, the following rights under the LGPD:

- Confirmation of the existence of processing of your personal data;
- Access to the processed data;
- Correction of incomplete, inaccurate, or outdated data;
- Anonymization, blocking, or deletion of unnecessary, excessive, or non-compliant data with the LGPD;
- Data portability to another service or product provider, subject to applicable regulations;
- Deletion of personal data processed with your consent, except in cases of legal retention or legitimate interest;
- Information about public and private entities with which Roche has shared data;
- Withdrawal of consent when data processing is based on this legal basis.

To exercise your rights, contact Roche's Data Protection Officer (DPO) in Brazil via email at: brasil.privacidade_de_dados_dia@roche.com.

The processing of your data will be carried out securely, using technical and administrative measures to protect personal data against unauthorized access, destruction, loss, alteration, communication, or any form of improper or unlawful processing.

11.5 Chile

If you reside in Chile, your rights and data will be governed under the “Ley de Protección a la Vida Privada” (Private Life Protection Act N° 19.628)

11.6 Colombia

If you reside in Colombia, your rights and data will be governed under Law 1581 of 2012, Decree 1377 of 2013, Decree 1074 of 2015 and any supplementing and/or amending provisions thereof. Please be informed that: (i) your rights include the possibility to access, rectify, request the suppression of your data and/or revoke the data-processing consent provided herein, unless your data is required to be maintained within a database to perform under a legal or contractual obligation; (ii) your personal data will be processed by Roche for the purposes stated herein; (iii) any answer to questions pertaining to sensitive personal data are optional; (iv) you may direct any questions or requests regarding your personal to Roche, as set forth in the Contact Us section above.

11.7 Croatia

If you live and use the Digital Solutions in Croatia, the provisions of the Law on the Implementation of the EU General Regulation on Data Protection (Zakon o provedbi Opće uredbe o zaštiti podataka, Official Gazette, No. 42/18) and the General Data Protection Regulation (2016/679/EU) “GDPR” apply to you. For more information about your privacy rights or if you are not able to resolve a problem directly with Roche and wish to make a complaint, you may contact the Croatian Personal Data Protection Agency (Agencija za zaštitu osobnih podataka) at azop@azop.hr, which is responsible for making sure that privacy law is followed in Croatia.

11.8 Czech Republic

If you reside in the Czech Republic, then the following terms which are incorporated in and constitute part of this Privacy Notice also apply to you in full.

Your personal data as described in this Privacy Notice shall be processed in accordance with the provisions of Act No. 110/2019 Sb., Personal Data Processing Act, as amended, and the GDPR.

According to Article 14(2)(e) of the GDPR, you have a right to lodge a complaint with a supervisory authority. Address: Úřad pro ochranu osobních údajů, Pplk. Sochora 27, 170 00 Praha 7, Czech Republic, telephone number: +420 234 665 111, e-mail: posta@uoou.cz.

11.9 Ecuador

If you reside in Ecuador, your rights and data will be governed under LEY ORGÁNICA DE PROTECCIÓN DE DATOS PERSONALES Oficio No. T. 680-SGJ-21-0263

11.10 European Union

In the event that your personal data is covered by the EU General Data Protection Regulation (EU) 2016/679 (“GDPR”): EU representative is Roche Privacy GmbH, Emil-Barell-Str. 1, D-79639 Grenzach-Wyhlen, eu.representative.privacy@roche.com.

11.11 France

When you use the Digital Solutions in France, then the following terms apply to you, which are incorporated in and constitute part of the Privacy Notice.

The provisions of the Privacy Notice shall apply to the extent permitted by applicable laws in France.

The Privacy Notice shall be governed by the laws of France. In accordance with the regulations on personal data, each person concerned has a right of access to the information which concerns him as well as a right of rectification, limitation, portability, withdrawal of his consent, opposition or deletion of this data. The latter can also define directives relating to the sorting of his personal data after his death.

Persons whose personal data have been provided by Roche Diabetes Care France can exercise their rights by contacting france.diabetescare-rgpd@roche.com and can file a complaint with the CNIL (www.cnil.fr) if they concluded that their individual rights are not being respected.

11.12 Germany

Certain products and services of mySugr may be part of statutory health programs, e.g. Digital Healthcare Act in Germany (“Digital Healthcare Application”). Such User Data of Digital Healthcare Applications will be processed in accordance with all legal requirements which are specified in more detail in this section.

User Data of Digital Healthcare Applications will not be processed for product improvement and marketing purposes. When it comes to the lawful basis for data processing based on statutory law, User Data of Digital Healthcare Applications will only be processed for patient safety reasons (incident reporting to BfArM) in accordance with section 5.3.

11.13 Hong Kong Special Administrative Region of the People's Republic of China ("Hong Kong")

By creating an Account, you acknowledge that you have read, understood, and agree to the Personal Information Collection Statement ("PICS") below. In providing your data to us, you represent and warrant that the information you have supplied is true, accurate, and complete.

Personal Information Collection Statement

If you reside in Hong Kong, your rights and personal data will be governed by the Personal Data (Privacy) Ordinance (Cap.486 of Laws of Hong Kong) ("PDPO"). Any dispute, controversy, or claim arising out of or relating to this Privacy Notice shall be subject to the exclusive jurisdiction of the courts of Hong Kong. Any references to the GDPR in the Privacy Notice shall be construed in accordance with the PDPO to the extent permissible under the PDPO.

This PICS outlines how Roche will collect and process your personal data in accordance with the referenced Privacy Notice. Capitalised terms shall have the same meaning as given in the Privacy Notice.

Data collection

We will collect your name, date of birth, email address, telephone number (optional), certain medical data, indicated in the Privacy notice, and/or other personal data indicated in the Privacy Notice ("Your Data"). Providing Your Data is essential for using the Digital Solutions.

Purpose of collection

We may use Your Data for the following purposes from time to time: -

- To fulfill the core service delivered by the Digital Solutions;
- Ordering a Product or Service
- Statutory Purposes;
- Product improvement;
- Scientific Research and Statistics; and/or
- other purposes described in our Privacy Notice.

To facilitate the purposes set out above, we may disclose or transfer Your Data to the following parties ("Roche's Partners"), whether within or outside Hong Kong:

- our affiliates;
- our agents, service providers, and business partners, including information technology and medical service providers;
- persons under a duty of confidentiality to us, including professionals or research institutions;
- persons to whom we are required to disclose information under any applicable law; and/or
- our assignees or successors.

Security and storage; Access and correction

We will keep Your Data in a secure manner only for as long as necessary to fulfil the above purposes. You may at any time request access to and correct Your Data in our records.

To exercise your rights to access or correct your personal data, or to withdraw any consent you have previously given to us, please submit your request to us in writing via email global.privacy@roche.com.

11.14 Japan

If you reside in Japan and use the Digital Solutions, the following terms shall apply in addition to the provisions of this Privacy Notice. The handling of your personal data and your rights related thereto are governed by Japan's Act on the Protection of Personal Information (hereinafter referred to as the "Act on the Protection of Personal Information") and related orders, guidelines, and other regulations.

Handling of Personal Data Overseas

When using this service, your personal data will be directly transferred from your device to servers located outside Japan and jointly used by our company and our group companies. The data processing agreement between Roche Group companies includes measures to appropriately protect your personal data. For more details, please refer to Section 3.2 of the Privacy Policy of Roche Diagnostics K.K. (<https://www.roche-diagnostics.jp/privacy>).

11.15 Malaysia

If you reside in Malaysia, your rights and personal data are governed by the Personal Data Protection Act 2010 ("PDPA 2010") and its relevant regulations.

11.16 Mexico

If you reside in Mexico, the following additional sections will apply, complement or prevail over any conflicting provisions in this Privacy Notice.

This Privacy Notice is considered a Full Privacy Notice in terms of the Federal Law on Protection of Personal Data Held by Private Parties, its Regulation and the Guidelines for the Privacy Notice.

Processing purposes. The use of personal data to perform our contract and for statutory purposes are considered primary purposes, while the use of personal data for product improvement purposes and to send you interesting information on products and services in addition to the contractual scope, are considered ancillary purposes. You can opt-out of ancillary purposes as mentioned in this Privacy Notice.

Data transfers. Your consent is not required for transferring personal data with our holding company, affiliates or subsidiaries in Mexico or abroad or to transfer it as required by law or by a judicial or administrative order.

Sharing your data with our data processors is not considered a transfer and it does not require your consent.

Your rights. You have the right to know what personal data we have about you and the data processing conditions (Access); the right to request the correction of your personal information if it is outdated, inaccurate or incomplete (Rectification); the right to request the deletion from our records or databases (Deletion); as well as to object the use of your personal data for specific purposes (Objection). These rights are known as ARCO rights.

To exercise any of the ARCO rights, you must send a request at the contact details provided in section 8 of this Privacy Notice with the following requirements: (i) full name; (ii) a copy of your official identification (passport, voter registration card or driver's license); (iii) a clear description of the personal data you wish to access, rectify, delete or object, and (iv) or any other element that facilitates the location of your data. The data controller will inform whether or not to exercise the requested ARCO right within 20 days.

Our response will indicate whether the request proceeds and, if so, we will make the request effective within 15 business days. The deadlines may be extended under the terms set out in the applicable law. We will provide digital documents if you exercise your right of access. You can also withdraw your consent to the processing of your personal data and limit the use or disclosure of your personal data. Please note that we will not always be able to comply with your request immediately, as we may be required by law to continue processing your personal data.

Automated technologies. We may use automated technologies to collect personal data relating to your use of the Digital Solutions.

11.17 Netherlands

If you use the Digital Solutions in the Netherlands, the following conditions apply to you, which are included in and form part of the Privacy Notice. Your personal data, as described in this Privacy Notice, will be processed in accordance with the privacy laws and regulations such as, inter alia, the Implementing Act General Data Protection Regulation (GDPR Implementing Act) and the General Data Protection Regulation (2016/679/EU) ("GDPR"). If you have the impression that the processing of your personal data by us is not carried out in accordance with the relevant laws and regulations, you can also submit a complaint to the Dutch Data Protection Authority (<https://autoriteitpersoonsgegevens.nl/nl> or tel: +31 (0) 88 - 1805 250).

11.18 Panama

If you reside in Panama, the legal basis for the content of the Privacy Notice and your personal data rights are governed by the Personal Data Protection Law No. 81 as amended.

The user has the rights of access to the data provided, rectification (of incorrect or inaccurate data), deletion and revocation (revoke this consent when deemed pertinent) which must be requested at the contact details provided in section 8 of this privacy notice, and any management will be resolved within the term granted by the legislation. The rights of deletion and revocation will be subject in any case to Roche's need to keep the data solely to pursue the fulfillment of pending obligations.

11.19 Peru

The processing of personal data collected through the Digital Solutions will be carried out in strict compliance with

the provisions of Law No. 29733 - Personal Data Protection Law, its Regulations and the Security Directive. Personal data will be used for the purposes specific in this Privacy Notice. As long as it has been expressly authorized, the personal data could be used to send information about the products and services offered by the company.

ROCHE informs the User about the possibility that assists him to invoke his rights of access, updating, inclusion, rectification and deletion, to prevent the supply and to oppose the treatment or objective treatment, as well as the revocation of his consent for the treatment of your personal data, which can be

exercised by the User, and where appropriate who represents him, by contacting the contact details provided in section 8 or by means of a written and signed request addressed to the following address: Calle Dionisio Derteano No. 144, interior 1301, district of San Isidro, province and department of Lima, or by sending an email to peru.atencion_diabetes_care@roche.com. The request must contain the following information: name and surname of the User, address for notification purposes, copy of the National Identity Document or Passport, and reasoned request in which the request is specified. In the case of representation, it must be proven by means of a reliable document. If you consider that you have not been served in the exercise of your rights, the User may file a claim with the National Authority for the Protection of Personal Data.

11.20 Philippines

Procedures for regular testing, assessment and evaluation (Article 32 Paragraph 1 Point d GDPR; Article 25 Paragraph 1 GDPR) Incident Response Management; Upon notification receipt of the Affiliate (PH) of a data breach incident from Roche Global Data Privacy, the Local Data Privacy Officer shall provide notification within a 24 hour period.

11.21 Serbia

If you reside in Serbia, your rights and personal data will be governed under the Personal Data Protection Act ("Official Gazette of RS" no. 87/2018) (Zakon o zaštiti podataka o ličnosti ("Sl. glasnik RS" br. 87/2018)).

Contact details of the Serbian Privacy Authority:

Poverenik za informacije od javnog značaja i zaštitu podataka o ličnosti

Bulevar kralja Aleksandra 15, Beograd 11120

Email: office@poverenik.rs

11.22 Singapore

If you reside in Singapore, your rights and personal data will be governed under the Personal Data Protection Act 2012 ("PDPA") and your consent to the processing of the personal information by Roche and/or its appointed third parties in accordance with this agreement, shall be obtained in accordance with the PDPA prior to uploading and sharing this information with Roche on the Digital Solutions.

11.23 Slovakia

If you reside in Slovakia, the following terms which are incorporated in and constitute part of this Privacy Notice also apply to you in full.

Your personal data as described in this Privacy Notice shall be processed in accordance with the provisions of Act No. 18/2018 Coll. on Personal Data Protection, as amended (to the extent applicable) and the GDPR.

According to Article 14(2)(e) of the GDPR, you have a right to lodge a complaint with a supervisory authority. Address:

Úrad na ochranu osobných údajov Slovenskej republiky

Budova Park one

Námestie 1.mája 18

811 06 Bratislava

Slovenská republika
mail: statny.dozor@pdp.gov.sk

11.24 Slovenia

If you live and use the Digital Solutions in Slovenia, the provisions of the Personal Data Protection Act (Zakon o varstvu osebnih podatkov, Official Gazette, No. 163/22) and the General Data Protection Regulation (2016/679/EU) "GDPR" apply to you. For more information about your privacy rights or if you are not able to resolve a problem directly with Roche and wish to make a complaint, you may contact the Slovenian Data Protection Authority (Informacijski pooblaščenec) at gp.ip@ip-rs.si, which is responsible for making sure that privacy law is followed in Slovenia.

11.25 South Africa

If you live and use the Digital Solutions in South Africa, the provisions of the Protection of Personal Information Act 4 of 2013 ("POPI") apply to you

11.26 Spain

Data blocking In accordance with the provisions of Article 32 of Organic Law 3/2018, of December 5, on the Protection of Personal Data and guarantee of digital rights (hereinafter, "Organic Law 3/2018"), and unless one of the exceptions indicated in said article applies, Roche will block the data when they must be rectified or deleted, and will keep those data blocked so long as liabilities may arise as a consequence of the processing and only for the relevant limitation period. After this period, the data must be destroyed.

11.27 Sweden

If you have any questions, would like to request a copy of your data, request that your personal data be corrected or deleted, or request the restriction of the use of your personal data, please reach out to Contact details provided in Section 8 of this privacy notice. You have the right to file a complaint with Integritetsskyddmyndigheten, the data privacy supervisory authority in Sweden, if you consider that the processing of personal data concerning you is in breach of the GDPR.

11.28 Switzerland

If you live in Switzerland, the provisions of the Federal Act on Data Protection (Data Protection Act, DSG) of September 25, 2020, based on Articles 95(1), 97(1), 122(1) and 173(2) of the Federal Constitution, entered into force on September 01, 2023, in each case in the most recent version, as far as it relates to mandatory and non-dispositive provisions, and

(ii) the following additional provisions shall apply in addition:

Storage / storage period of your personal data

We process your personal data,

- as long as it is necessary for the purpose of processing,
- as long as we have a legitimate interest in the storage and
- as long as data is subject to a legal retention obligation.

At the end of these periods, we delete or anonymize your personal data.

Information about your rights regarding your personal data

Under the conditions and within the scope of the data protection law applicable in Switzerland, you

have the following rights with regard to your personal data:

- the right to be informed about your stored personal data;
- the right to correct inaccurate or incomplete personal data or to add a notice of dispute;
- the right to receive a copy of certain personal data in a structured, commonly used and machine-readable format, as long as the corresponding processing is based on your consent or is necessary for the fulfillment of the contract;
- the right to object to the processing of your personal data;
- the right to delete or anonymize your personal data;
- the right to restrict the processing of your personal data;
- the right to withdraw consent, as long as we process personal data on the basis of your consent.

The withdrawal is only valid for the future, and we reserve the right to continue to process personal data on a different basis in the event of a withdrawal.

Right of appeal

You are also free to submit a complaint against our processing of your data to the responsible supervisory authority, in Switzerland to the Eidgenössischen Datenschutz- und Öffentlichkeitsbeauftragten (EDÖB) [Federal Data Protection and Information Commissioner (FDPIC)].

11.29 Thailand

If you reside in Thailand, your rights and data will be governed under the Personal Data Protection Act B.E. 2562 ("PDPA") and you agree and consent that your personal data shall be processed in accordance with the PDPA and other relevant regulations under the PDPA.

11.30 Turkey

Since you are subject to the Law on Personal Data Protection, No. 6698, you also have the rights regulated under Article 11 of this Law.

11.31 United Kingdom

In the event that your data is covered by the UK GDPR and/or the Data Protection Act 2018: the UK representative is Roche Diagnostics Limited, Charles Avenue, Burgess Hill, West Sussex RH15 9RY, United Kingdom. burgesshill.dataprivacy@roche.com

11.32 Uruguay

If you reside in Uruguay, your rights and data will be governed under the Data Protection Law No. 18.331, Decree No. 414/09, art. 37 to 40 of Budget Law No. 19.670 and Decree No. 64/20

11.33 USA

Your Rights If Your Data is Covered by California and Certain Other US State Laws. If you are a California or certain other US states resident, you can find a description of these rights that may be available to you covered in the [US Supplemental Privacy Notice](#). That privacy notice contains information on how to contact Roche to exercise any rights you may have under applicable state law.

11.34 South Korea

If you reside in South Korea, the following provisions shall apply in addition to the main body of this Privacy Notice.

- Your personal data is collected and used based on your consent.
- We provide your information to third parties as follows:

Recipient Name	Recipient's purpose of using the personal information	Items of Personal Data to be Provided	Period of Retention and Use by Recipient	Legal Basis for Third Party Provision
Roche Affiliates (https://www.roche.com/worldwide)	Creation of accounts and integrated management of members within the group; information sharing through connection of services among affiliates; performance of internal audits on compliance with respective laws and policies; and service improvement through data analysis	All items to be collected as set forth in this Privacy Notice including sensitive information	Until cancellation of membership or for two years from the last time logged into the Digital Solution, whichever is earlier	Consent (Article 17(1)1 of the PIPA)
Apple Health	Provision of Apple Health solution to users	Same as above	Until request of deletion by users	Same as above
Google Fit	Provision of the Google Fit solution to users	Same as above	Same as above	Same as above

- We delegate the processing of personal information as follows :

Name	Delegated task
Roche Affiliates (https://www.roche.com/worldwide)	IT support, product maintenance, troubleshooting, product complaints, research and statistics
Amazon Web Services, Inc. (AWS)	Host Digital Solutions accounts and related data in the cloud
Google Ireland Ltd.	Collecting and provide crash reports and technical data
Cloudflare, Inc.	Provide website security, performance, and other network services

SFDC Ireland Limited	Customer support and marketing activities
Braze, Inc.	Provide safety, product vigilance, product improvement, user communications, including in app safety communications and marketing campaigns
Qualtrics, LLC	Manage surveys and collect feedback.
Salesforce Inc.	Provide Customer support and marketing activities
Accenture LLC	Manage compute, storage and content delivery on the AWS network
DataDog Inc	Provide Logging
OneTrust LLC	Provide cookie banner management services
SAP SE	Provide user identity management
SurveyMonkey Europe UC	Provide the surveys
Zendesk Inc	Provide the customer support tools

- We transfer personal information overseas as follows :

Recipient's Name (Contact Information)	Country to which Personal Data to be Transferred	Date and Method of Transfer	Items of Personal Data to be Transferred	Recipient's Purpose of Use	Period of Retention and Use by Recipient	Legal Basis for Overseas Transfer
Roche Affiliates https://www.roche.com/worldwide	Germany, etc.	Ongoing transfer via encrypted network	All items to be collected as set forth in this Privacy Notice including sensitive information	Creation of accounts and integrated management of members within the group; information sharing through connection of services among affiliates; performance of internal audits on compliance with respective laws and policies; and service improvement through data analysis	Until cancellation of membership or for two years from the last time logged into the Digital Solution, whichever is earlier	Consent (Article 28-8(1)1 of the PIPA)
				IT support, product maintenance, troubleshooting, product complaints,		Contractual necessity (Article 28-8(1)3(a) of the PIPA)

				research and statistics		
Amazon Web Services, Inc. (AWS)	Germany	Same as above	Same as above	Host Digital Solutions accounts and related data in the cloud	Same as above	Same as above
Google Ireland Ltd.	Ireland	Same as above	Same as above	Collecting and provide crash reports and technical data	Same as above	Same as above
Cloudflare, Inc.	USA	Same as above	Same as above	Provide website security, performance, and other network services	Same as above	Same as above
Salesforce Inc.	USA	Same as above	Same as above	Provide Customer support and marketing activities	Same as above	Same as above
Braze, Inc.	USA	Same as above	Same as above	Provide safety, product vigilance, product improvement, user communications, including in app safety communications and marketing campaigns	Same as above	Same as above
Qualtrics, LLC	Ireland	Same as above	Same as above	Manage surveys and collect feedback.	Same as above	Same as above
Accenture LLC	Spain	Same as above	Same as above	Manage compute, Storage and Content Delivery on the AWS Network	Same as above	Same as above
DataDog Inc	USA	Same as above	Same as above	Provide Logging	Same as above	Same as above

OneTrust LLC	USA	Same as above	Same as above	Provide cookie banner management services	Same as above	Same as above
SAP SE	Germany	Same as above	Same as above	Provide user identity management	Same as above	Same as above
SurveyMonkey Europe UC	Ireland	Same as above	Same as above	Provide the surveys	Same as above	Same as above
Zendesk Inc	USA	Same as above	Same as above	Provide the customer support tools	Same as above	Same as above

If you do not agree to the international transfer of your personal information as described above, you may request to withdraw consent through the app or by contacting customer support at [support@mysugr.com]. However, please note that refusing the international transfer of personal data will prevent you from using the Services.

- We select personal data for destruction and securely dispose of it under the approval of the Chief Privacy Officer. Personal data in electronic form will be destroyed using irreversible technical methods, and paper records will be shredded or incinerated.
- The rights stated in “8. YOUR PRIVACY RIGHTS” may also be exercised through your legal representative. In such case, a power of attorney in accordance with Form No. 11 of the Notification on the Method of Processing Personal Information (issued by the Personal Information Protection Commission) must be submitted.
- You may be able to use the Services to access and update the information that you have provided to us through your use of the Services or otherwise. If you would like to make a request to invoke your privacy rights, you may complete this form, contact our Department in Charge of Protection of Personal Information as follow, as required by the PIPA and other applicable laws, we will provide a duly response and take action on your request.

Department Name : [RDKR Privacy Team]
Contact: [rdk.privacy@roche.com]

- If you believe your rights have been infringed, you may contact the following government agencies;
 - Personal Information Dispute Mediation Committee (www.kopico.go.kr / 1833-6972)
 - Personal Information Infringement Report Center (privacy.kisa.or.kr / 118)
 - Supreme Prosecutors’ Office (www.spo.go.kr / 1301)
 - Korean National Police Agency Cyber Bureau (ecrm.cyber.go.kr / 182).

